## The Student Centre C1511

**Asia Airfreight Terminal Company Limited**

**Customer Services Officer Trainee**

**Asia Airfreight Terminal Co. Ltd.**, a franchised Air Cargo Terminal Operator in Hong Kong, has been playing a significant role in the development of Hong Kong International Airport as the world’s largest international air cargo hub with dedication, innovation and investment. AAT has served the world’s leading airlines by offering a comprehensive range of quality services from physical cargo handling to documentation processing. An attitude towards excellence coupled with the best state-of-the-art facilities, technological innovation, sophisticated management, and a well-trained team of cargo professionals ensure the customers will always enjoy the highest level of service from AAT. For more information, please visit <http://www.aat.com.hk>.

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| Responsibilities: | * To monitor cargo handling activities and ensure compliance with airlines’ requirements, applicable regulations and services standard
* To ensure terminal staff and contractors work in accordance with the Company procedures
* To deploy manpower and equipment according to the flight schedule

Upon successful completion of the 9-month training program, trainees will be appointed as Customer Services Officer |
| Requirements: | * Candidates from aviation and logistics fields are advantage. Candidates from other fields are also welcome
* Good command of English and Chinese (both spoken and written)
* Good command of PC knowledge (e.g. MS Office)
* Overnight shift duties required
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| Office Location | 10 Chun Ping Road, Hong Kong International Airport, Lantau, Hong Kong |
| Working Hours | 5-day work per week (Shift duties is required) |
| Salary | Monthly Package HK$16,900 after completion of probation |
| Benefits | * 5-day work week
* Double pay
* Performance bonus
* Medical scheme
* Life insurance
* Birthday leave
* Overtime allowance
* Overnight allowance
* Education subsidy
* One-off bonus of HK$11,000 after completed the training and promoted to Customer Services Officer
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**How to Apply:**

Interested students or graduates may send your full resume to: hrd\_aat@aat.com.hk. Shortlisted applicants will be directly contacted by the company.

**Person in Charge:**

Frankie Lam (Human Resources Supervisor)

Contact: frankie\_lam@aat.com.hk (Tel: 29497835)