## **flywire**

Payer Guide



#### Step 1: Access the portal to start a payment

- Visit <u>uowchk.flywire.com</u>
- Choose your payment originating country from the dropdown menu (your bank account or card issuing country)
- Enter the payment amount
- · Click Next to continue





#### Your payment

# The payment will come from Country or region \* Singapore HK\$ Amount \* 0.00 Amount will be formatted in the destination currency, in this case Hong Kong Dollars. i.e. 10,000.00 for ten thousand HKD.

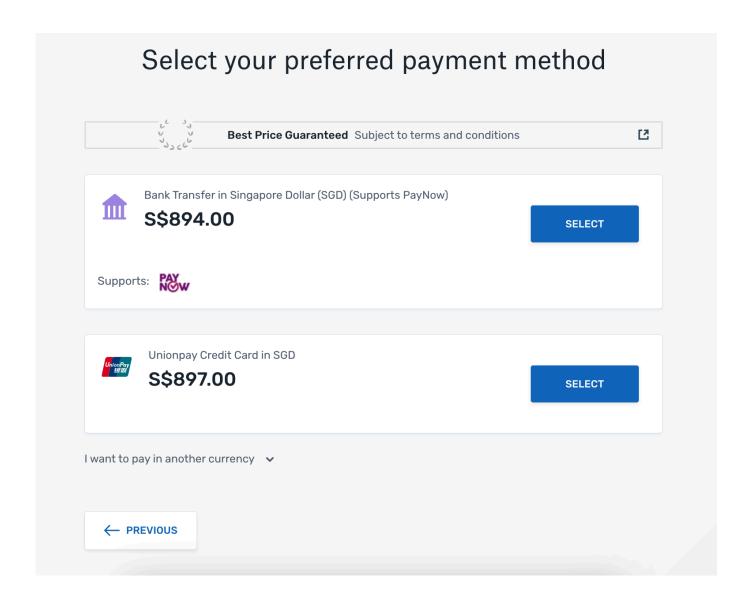
#### Step 2: Select your payment method

Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as local or international bank transfer.

Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note
that to complete the payment you will need to make arrangements with your bank (in person,
online, or over the phone) and send your funds to Flywire in your chosen currency.

Flywire will then convert your currency and pay your institution.

If you select your home country, but you don't see your home currency, don't worry — you can always pay in the currency of your institution or select a different currency by clicking the "I want to pay in another currency" link at the bottom of the page. Although the process and benefits will remain the same, your bank will handle the foreign exchange before sending the funds to Flywire.



#### Step 3: Enter the payer's information

- Enter the payer's personal details and contact information
- Click Next to continue

Payer information		
Please provide the details of the person	n whose card/bank account will be used to pay.	
(*) required field		
Email *	First name *	
Middle name	Family name *	
Address 1*	Address 2	
City *	State / Province / Region	
Zip code / Postal Code	+ 65 ✔ Phone number *	
	Receive text notifications on your payment status	
I would like to receive emails from Flywire about the Flywire and agree to the Flywire agree to the Flywire and agree to the Flywire and agree to the Flywire agree and agree agree and agree agree agree and agree		
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#### Step 4: Enter the student's information

- Enter all details as requested by the institution (Contact number and Email could be skipped if same as payer)
- · Click Next to continue

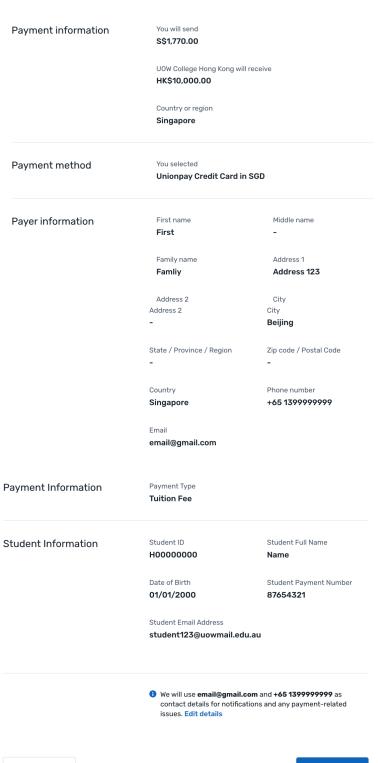
#### Information for UOW College Hong Kong

(*) required field	
Payment Information	
Payment Type *  Tuition Fee  Other Fee	
Student Information	
Student ID	Student Full Name *
Date of Birth * dd/mm/yyyy	Student Email Address *
Student Payment Number *	
← Previous	Next →

#### Step 5: Review and Confirm

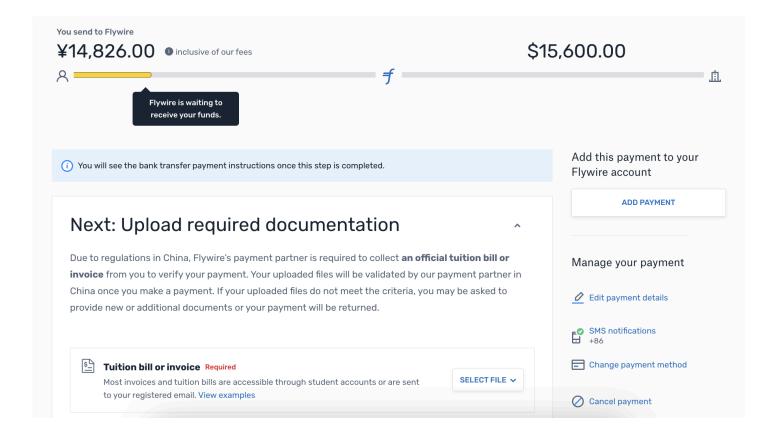
- Review the payer and student's information for accuracy. Use the "Previous" button if you
  would like to edit your information
- Click Next to continue

#### Review and confirm payment information



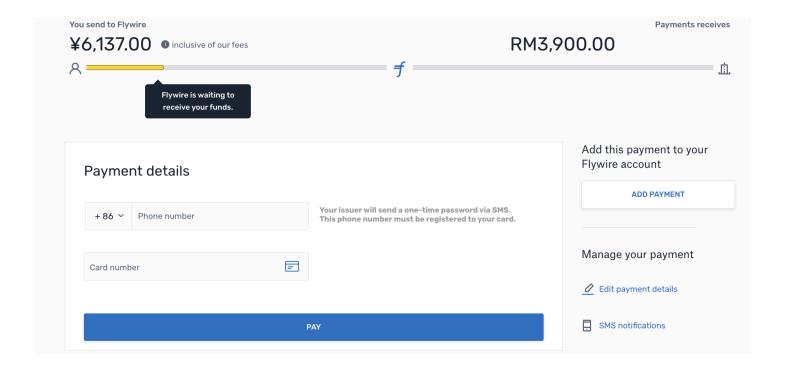
### Step 6: For bank transfers payments, review your payment instructions and make your payment

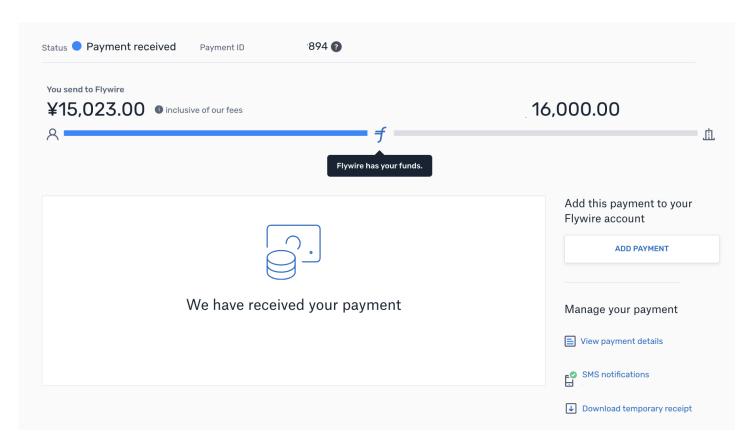
· Review and submit your payment to Flywire using the payment instructions provided



#### Step 7: For credit card payments: Enter your card details

- · Enter your card number, name, expiry date, and security code
- · Enter your information within 15 minutes to avoid your session timing out
- Click Make Payment to continue





#### Track your payment

Payment tracking is available at flywire.com or through Flywire's mobile app. Log in to check the status of your payment and receive email notifications or opt into SMS text message alerts.

#### Need help?

Support Email: <a href="mailto:support@flywire.com">support@flywire.com</a>

Online Chat: flywire.com/help

#### Call:

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Hong Kong SAR +852 3001 1165

Indonesia +62 21 29223064

Japan +81 5 0180 74338

Malaysia +60 18 008 10611

New Zealand +64 8 004 47163

Singapore +65 3138 6191

Thailand +66 60 003 5979

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